

# Hello!

WEST END  
RESIDENTS'  
ASSOCIATION

# WEST END

A HELPFUL GUIDE TO WEST END LIFE



Image © Witham Valley County Park

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SEPTEMBER 2017  
FREE

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# Hello! and welcome

The West End Residents Association was formed in 1999 after residents became concerned that the balance of the community was being changed by developers buying too many properties to turn into Houses of Multiple Occupation (HMO's), and the impact of the increase of student numbers. Since its formation a great deal of good work has been done by the association not only for its long-term residents but also for those who rent rooms on a short-term basis, either as students or not. As an association we work with all people and agencies who can help us keep the West End as a balanced community that all people, whether long-term or not, are proud to live in, respect and look after each other. This booklet will give you an idea of some of the issues that we get involved in, from Planning; Noise; waste bins; Derelict buildings; Traffic and Parking, and the jewel in the West End's crown, the West Common. There are many other things that we can help with and if you need to discuss any issues, please contact us through our gmail account - weralincoln@gmail.com and we will get back to you.

As well as the more day-to-day matters, we are always looking for more ways to bring the community

together. Each year, we are involved in The funding and arranging of the West End Gala and The Big Lunch. We are always on the lookout for new ideas for community events so again, if you have any ideas then please contact us on the above email.

WERA is run by a committee who meet every 6-8 weeks. Agendas and minutes are posted on our web page <http://community.lincolnshire.gov.uk/westendresidentsassociation> and if you would like us to discuss anything, please contact us a few days before each meeting. We also hold at least one public meeting each year (more if needed) and these are advertised on the web page and on our Facebook page. The next two meetings are advertised in this booklet. We are on the lookout for new committee members to help! WERA is also represented on the Carholme Community Forum and the Commons Advisory Committee.

The West End is an historic and beautiful part of the city with a community that looks out and welcomes each other. Hopefully we can all work together to make this continue for many years to come.

**West End Residents Association**

# Get involved with WERA

We'd love you to keep up-to date with what's happening with WERA  
View our news & minutes online:

**[community.lincolnshire.gov.uk/westendresidentsassociation](http://community.lincolnshire.gov.uk/westendresidentsassociation)**

Or join in the discussion on our **Facebook** group:

Search for **'WERA. Lincoln's West End Residents Association'**  
or email us **[weralincoln@gmail.com](mailto:weralincoln@gmail.com)**



WEST END RESIDENTS' ASSOCIATION PRESENTS  
THE ANNUAL CARHOLME COMMUNITY GALA

# WEST FEST 2017

FREE EVENT

SUNDAY 17TH SEPTEMBER 2017  
12PM - 4PM *Live at the* GRANDSTAND

The annual Carholme Community Gala returns this year and its bigger than ever!

With live music, free entertainment including bouncy castles and horse riding it is the perfect afternoon for the whole community.

If you'd like to know more or get involved email [weralincoln@gmail.com](mailto:weralincoln@gmail.com)

WEST END  
RESIDENTS'  
ASSOCIATION

Hello West End 2017.

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# Big Lunch a Big Success!

*Blue skies and bunting on the West Common as the annual West End Big Lunch returned for another successful year.*

This annual national event returned again to the West End with the help of WERA. Local community members joined in picnics and cheering the Carholme Cricket Club as they played their weekly game on the commons cricket pitch.

Residents welcomed the display of local cricket on show with some eager to return on Sundays to watch the next games of the summer.

If you want to find out more about the Carholme Cricket Club and cricket on the West Common like the clubs Facebook page [www.facebook.com/carholmecc/](http://www.facebook.com/carholmecc/)



## TOM DAY DECORATOR

EST 1980

27 YORK AVENUE  
LINCOLN

01522 824845

TRADITIONAL  
*Antonio*

BARBERSHOP

*Burton Road, Lincoln*

- TRADITIONAL GENTS CUTS
- WALK INS WELCOME
- OPEN SATURDAYS

**FIND US:  
150 BURTON ROAD**

OPEN  
MON/TUES/THURS/FRI 8:30AM - 5PM  
SATURDAY - 7:30AM - 4PM



# Article 4 News

Prior to 2012, WERA and the residents of the West End were becoming increasingly concerned about the number of properties that were being altered from family homes into multiple-tenanted properties. In August 2013, Over 1,100 West End residents signed a petition, calling on Lincoln City Council to introduce Article 4. This aims to restrict the number of properties in a given area that can be developed from a house (class C3) to a house in Multiple occupation (HMO) (class C4). A HMO is a property rented out by at least three people who are not from one 'household' (for example, a family) but share facilities like the bathroom and kitchen. It's sometimes called a 'house share'.

Article 4 was introduced by the council on 1 March 2016. This now means that anyone who wishes to develop a property from a house to a HMO in the West End (and the wider city), now has to seek planning permission. Alongside Article 4 were a list of criteria that the Planning officers would take into account when determining any applications that come forward, which include:

\* No More than 10% of HMO's within a 100m radius

\* No proposal that would result in 3 HMO's in a row

## How you can help?

1. In the vast majority of cases, WERA will oppose any application for change of use from a house to a HMO and we would encourage residents to do the same

2. As residents, we need to ensure that no developments from a house to a HMO happen without planning consent being applied for, so that if you believe that a property, that was not a HMO prior to the 1 March 2016, is being developed, then please let us know, via [weralincoln@gmail.com](mailto:weralincoln@gmail.com). The regulations state that there isn't a breach of planning legislation until the property is actually occupied but by informing the council early, it may mean that we can stop unnecessary work being carried out.

Article 4 isn't retrospective, so that any property that was a HMO prior to 1 March 2016 is exempt.

**For more information, please see the FAQ's on the Lincoln City council website <https://www.lincoln.gov.uk/living-in-lincoln/planning-and-building/houses-in-multiple-occupation-hmos/hmo-article-4-faqs/>**



# Problems with noisy neighbours?

If your neighbours are often noisy and disturb the enjoyment of your home, the City of Lincoln Council Public Protection & Anti-Social behaviour Team (PPASB) can help. This page tells you who to contact if you have a noise complaint, and how it will be dealt with.

A few things to remember:

- You should get to know your neighbours to build a positive and respectful relationship
- In the first instance, you should try to resolve the problem with your neighbour
- Property related noise complaints are dealt with by City of Lincoln Council's PPASB Team, not the Police
- The PPASB Team is unable to accept anonymous complaints
- The PPASB Team does not operate a 24 hour service
- Neither the Police or City of Lincoln Council have any powers in respect of transient noise (i.e. noise from passers-by), although incidents reported to the PPASB Team will be logged

## How to make a noise complaint:

1. Contact the PPASB Team via telephone on 01522 873378, or via e-mail to [ppasb@lincoln.gov.uk](mailto:ppasb@lincoln.gov.uk)
2. You will need to provide your own details along with the address of where the noise comes from.
3. A letter will then be sent to the noisemaker advising them to take steps to reduce the noise. A letter will also be sent to you (the complainant) enclosing a diary sheet which should be completed and returned to the PPASB Team if the noise is not reduced satisfactorily. In some circumstances a PCSO will visit the premises following a complaint.
4. On receipt of the completed diary sheet, the PPASB Team will contact you to discuss the next steps. This may involve having noise monitoring equipment fitted in your home to monitor the noise levels. If the council finds a statutory noise nuisance then it will take appropriate action.

The PPASB Team works closely with partner agencies such as Police, University of Lincoln and The Students Union to ensure that a robust approach is taken to resolving noise complaints.



CITY OF  
*Lincoln*  
COUNCIL

Together, let's deliver  
Lincoln's ambitious future



# Message from your local police neighbourhood team.

West End of Lincoln falls under the Carholme Police Neighbourhood team. One PC and two PCSO work with WERA and other local groups to provide police services for the community, below you'll find a message from your team as well as contact information.



Historically around this time of year the incidents in regards to burglaries rise, this is partly due to the weather getting warmer, windows being left open and back doors left ajar. Also students properties which are usually shared accommodation are quite often easy targets, entry to a single property gives the opportune thief access to a number of electrical items from under one roof.

We also see a rise in cycle thefts as they are used more in the summer months, often cycles are locked poorly or left unlocked in rear gardens or leant up against a shop wall while the owner pops in the shop for five minutes.

Please lock your property when home and ensure all windows and doors are secure before leaving your property unattended. Make sure cycles are locked to something solid with a heavy duty lock like a D-Lock.

Please visit the official Lincolnshire police website **[www.lincs.police.uk](http://www.lincs.police.uk)** and click on the reporting and advice tab for further crime reduction advice on these matters, this tab also provides answers and advice on the some of the most common topics.

You can also sign up to **[www.lincsalert.com](http://www.lincsalert.com)** to keep up to date with what is happening in your area.

*Melanie Waldren*  
*Police Community Support Officer*  
*City Centre*  
*Carholme NPT*  
*West Parade, Lincoln*  
*LN1 1YP*  
*Telephone: (01522 55) 5468*  
*Mobile: 07900 221847*  
*[www.lincs.police.uk](http://www.lincs.police.uk)*

Email your local team: [lincolncarholme.npt@lincs.pnn.police.uk](mailto:lincolncarholme.npt@lincs.pnn.police.uk)



PCSO  
Mel Waldren  
07900 221847



PCSO  
Pete Davies  
07944 776890



PC  
Mark Wrigley  
07973 844372

# A message from Professor Mary Stuart, Vice Chancellor of the University of Lincoln



At the University we are committed to supporting positive relations between all members of the community. We support a number of initiatives which encourage our students to engage with their local communities.

We remind our students to take the time to get to know their communities, by introducing themselves to neighbours on arrival and by familiarising themselves with important details such as refuse and recycling collection times.

We also encourage our students to consider the great number of volunteering opportunities available through the University of Lincoln's Students' Union. Each year, hundreds of students dedicate their time to support local initiatives including community sports, litter picking, food bank and health outreach programmes.

## Are you a student?

The University and Students' Union have created a guide to **#lincolnliving**, full of great advice to living in Lincoln, collect your copy on campus today!

The University works closely with partners including the City of Lincoln Council, Lincolnshire Police and Students' Union to highlight to students the importance of respecting the communities in which they live and to remain considerate of their neighbours all year round. A number of campaigns take place throughout the year to support this and the University is closely involved with many celebratory events throughout the City such as the Carholme Community Gala. All these activities help to strengthen community relations, and we look forward to continuing this valuable work in the future.

*Professor Mary Stuart  
Vice Chancellor  
E-mail: [mstuart@lincoln.ac.uk](mailto:mstuart@lincoln.ac.uk)*



# A update from the local Students' Union!



One of the really great things about studying at Lincoln is that the University sits in the heart of the city and whether you choose to live in a house or in student accommodation, you are part of the community here.

There are many areas of the city where students live on streets alongside families for whom Lincoln is their forever home, and feeling part of a community is what makes it great to live in those areas.

This also means that everyone will be doing different things during their week – attending lectures, going to work, going to school and of course enjoying some well-earned down time so it's really important to respect the fact that your lifestyle might be a bit different from that of

your neighbours and theirs could be different from yours.

We want you to feel that Lincoln is your home no matter how long you are here, so it's a good idea to get to know your neighbours, (you never know when you might need one another), make sure you respect the other people around you in your street and act appropriately, and get involved in what's happening locally. There are fantastic open spaces across the city for everyone to enjoy, a variety of churches that host all sorts of community events, volunteering opportunities that you can get involved in with others from your area, and so many other activities happening across the city to bring people together and celebrate living in our fantastic community.

Find out more and contact the Students' Union: [www.lincolnsu.com](http://www.lincolnsu.com)

## Know your community VP.

The Students' Union has a dedicated role called Vice President Welfare and Community who looks after all community issues. Students' and community members are welcome to contact them about issues in the area relating to students' or community ideas.

**e: [welfare@lincolnsu.com](mailto:welfare@lincolnsu.com)**

**t: 01522 886006**

# News from the Church!



*St. Faith's is more than the local church, Rev. Julie aims to make it a community hub for all members!*

## St Faith's Church Garden Project

As many of you will already know a project has begun to convert the badly overgrown south Church garden at St Faith's into a fully accessible community garden facility. Good progress has been made with this and the whole site was cleared and levelled some time ago. A fence has been erected to close off the area behind the Church and prevent access. Following on from clearance of the site grass seed was laid which is now growing well. Further work has also been undertaken to clear all the weeds and unwanted shrubbery in the north garden prior to future development.

Local charity Green Synergy has been working on a recommended design

for the new garden and this has now been produced. Following release of the design a meeting is planned for 10.30 on Saturday September 16th in the Church to discuss and hopefully agree the proposed design. All interested parties are invited to attend this meeting.

Once this has been done the design can be fully costed and funding for the project can be sought. Some funding has already been provisionally obtained via a successful application by WERA to the Lincoln Co-Op Community Champions scheme. If anyone has any ideas for appropriate funding for the garden project please get in touch with Rev Julie as soon as possible.

A NIGHT OF WONDER  
**WEST END**  
*Lights*

**8TH DECEMBER 2017**

*Get involved in this years event*  
[WWW.LINCOLN-WEST-END-LIGHTS.COM](http://WWW.LINCOLN-WEST-END-LIGHTS.COM)

# Street Wardens

The West End Resident's Association Street Warden scheme has been operating for some time now and has had a great deal of success in keeping our streets tidy with the assistance of Lincoln City Council. However there are still areas of the West End which are not being covered by the scheme and more volunteer wardens would be great.

The main aim of the scheme is to ensure that refuse and recycling bins are taken back off the footpaths as quickly as possible after emptying. The role of the warden is to monitor a specific street (or streets) on the Monday following Friday's bin collection and where bins are still left out a WERA/City Council reminder

card is put through the letter box at the property. If the bin is still out on the Wednesday following the warden reports this by phone or email to WERA and the information is then forwarded to the City Council for action – usually a visit to the property in the first instance.

Other things that the wardens can report to WERA include bags of rubbish left on footpaths or accumulating in front gardens, street lights not working, drains blocked etc.

If anyone is interested in joining the warden scheme could you please indicate in the first instance by emailing :- [weralincoln@gmail.com](mailto:weralincoln@gmail.com)



Are you celebrating  
**HALLOWEEN**

Place a pumpkin outside your home  
to show you're open for Trick or Treaters.

**TUES 31st OCT**



# Useful numbers & contacts.

City of Lincoln Council general customer service - 01522 881188  
 City of Lincoln Council PPASB (Noise, anti-social issues) - 01522 873378  
 Lincolnshire County Council general customer service - 01522 552222  
 Lincolnshire County Council Highways - 01522 782070  
 Lincolnshire Police non emergency number - 101  
 Carholme PCSO (City Police Station) - 01522 555468  
 University of Lincoln General Equines - 01522 882000

## Local MP

Lincoln Member of Parliament (Karen Lee) - 0207 219 3569

## City of Lincoln (District) councillors

Cllr Karen Lee - 07818423079  
 Cllr Neil Murray - 07971569662  
 Cllr Tony Speakman - 01522 528222

## Lincolnshire County (County) councillors

Cllr Robert Parker - 01522 535086



Thanks for reading. Any feedback? E-mail us [weralincoln@gmail.com](mailto:weralincoln@gmail.com)

## WASTE & BINS

Our bin day is...

Some helpful advice from the council about what goes into your bins.

**REMEMBER, TO BRING YOUR BINS OFF THE STREET AFTER THEY'VE BEEN EMPTIED**

Recycling  **Brown Bin** 

**No Thanks**

-  NO BLACK BAGS
-  No Plants or Green waste
-  No Clothing
-  No Electrical Items
-  No Nappies
-  No Food
-  NO D.I.Y. Waste

Recycling  **Brown Bin** 

**Yes Please**

**PAPER AND CARD**

- Newspapers magazines
- Junk mail
- Telephone books
- Cardboard
- Plain and coloured paper

**METALS:**

- Food and drink cans
- Aluminium foils and trays

**PLASTICS:**

- Shampoo and Cosmetic bottles
- Detergent bottle
- Bleach and cleaning bottles
- Similar plastic containers

**Glass Bottles:**

- Empty glass bottles and jars

**Please remove all lids**