# WERA car parking public meeting Wed 14/03/18

**Intro by Nigel Manders (WERA)**: Running of scheme is City Council. Roads etc is County Council

### **Talk by Councillor Neil Murray:**

Proposed and potential changes to the scheme itself:

West End had first RPS due to narrow streets. Not perfect when came into being, not perfect now, but better than before.

Recently: City Council will reduce to two passes per property. This will reduce number of people trying to park. Need to look at hours of operation – possibly to extend to 10pm.

Q Where are 300 cars going to park then?

A Suspect not all these live in West End.

Proposal to reduce came from WERA. Majority of 4:1 wanted to reduce.

Q If have got third pass, is it going to be retrospective?

A Will only keep until it is due for renewal. Starting from April 2018. Will start to see reduction in HMO cars.

Q Are you planning to renew visitor permits? We know there are lots of people who are using it as cheap parking for the year. Students are also getting visitor permits to give to their friends.

A The scheme allows for visitors.

Q It is open to abuse.

A Officers are here tonight to find about abuse.

Q The problem is if I go out in the evening, but I can't park when I get back. Also people parking on double yellows.

A Nigel Manders: A suggestion is to extend the hours.

Q 10 o'clock is not late enough.

A That would need enforcing . It is about people's quality of life. If want to extend then would need to do another survey. It can be extended in the future. We are here to serve the community.

Q Could you explain how to initiate changing the hours. A Email to NM or to WERA. Q If something is wrong then always wrong. Badly administered by council. ACPOA do not get back to you. Vehicles without permits parked, parked in 2 hour bays for 3 days, parked on double yellows. But nothing seems to have been done. A Passes have been withdrawn when they were found to be illegal. Q There are too many visitor permits given out. Some genuine for elderly being visited by carers, but is also being abused. But problem is overwhelming Q Mother in law visits for childcare, but have two cars. Would find it extremely difficult to manage. A Want to help Q Are we saying total is two, in any combination. A Yes. Q What is the point of zones.? If there is a space 100 yards away why cannot park there. A Rod Williamson: To stop cars from far side of common parking nearer to town Q That must be minimal. Q Why do have to have hours – why can't be all the time. A It is by law. Q In London it is all the time. Needed enforcing but it was enforced. Q Do the traffic wardens knock off work at 5 or 6pm? Do they work overtime? A Do go to a village and give ticket to one car, but are needed more in city. Q Do we need as many 2 hour slots as we have got. Q Should be able to park in 2 hour slot. Q Are we focussing on the disease rather than the cause. Need more public transport. A Unfortunately don't even have a park and ride. Q Are residents allowed to park in 2 hour slot for 2 hours? A Yes

Q What happened to park and ride.

A There is one at Waitrose. But not happening at the moment.

Steve Bird and Rod Williamson (city services team leader) to answer prepared questions:

1. What checks are made when a request for a residents pass is applied for?

Need vehicle registration and proof of residency.

Q How can landlord apply for permit when doesn't live there.

A Can have if are owner.

Q What action do you take if there is abuse?

A Not renewed.

Q Inconsistency. Can walk away with books of scratchcards and visitor passes without checks.

Q Can landlord get permit as well as residents

A No total is same

Q Can each get permit

A Goes on whether pay council tax separately.

Q Is there any correlation between the number of permits and the number of spaces.

A It is to improve parking opportunity.

- 2. What checks are made when a request for a visitors pass is applied for?
- 3. Is each flat within one building entitled to 2/3 permits
- 4. What checks are made when someone asks to buy a book of permits?

A Proof of residency

## 5. Is there a record or a limit on the number of books one property can buy in a year?

A No limit. Used to be 10.

Q Can you put something in place?

### 6. What is the correct procedure for a contractor working at a property?

A For one day, give a scratchcard. Can approach council for green form when having building work done.

7. Are permits sent out to addresses other than the one applied for?

A No

### 8. If a resident has a concern about the use of a permit, what do they need to do?

They need to email or ring with permit number, vehicle reg, and where took place. We will seek to prosecute. We want to make sure scheme is not being abused – we will investigate every issue.

Q Workmen were encouraged to buy books of scratchcards. I have bought without any checks.

Q If the system was robust enough at source it would save a lot of effort.

Q Someone else applied for permit to his house, but he has a garage and never applied before.

Q Address confusion with all the number 1s on Hampton St. Was sent someone else's permits.

### 9. Do you have to be the owner or resident of a property to obtain a permit?

Q Need more sophisticated consultation document.

Q How many permits/spaces. Would be interesting to know ratio.

A WERA has got figures for 1G. Three passes for every two spaces.

Q Is this going to affect business owners/trademen. Under what circumstances are all zone permits granted?

A For statutory/medical

### **Rob Parker (County Councillor):**

22 parking enforcement officers, for whole of county.
30,000 parking tickets. £70,000 raised, used for parking outside school

Most tickets issued West Parade, Carholme Rd, Newland St West.

RPS was voted on 15- 20 years ago. But life has changed. What do we do about it? Look at scheme again. It takes time to change – needs to be democratic process. Need to mix needs of local area with need for visitors to visit. Is scheme so broken it can't be fixed, or is the scheme capable of being fixed.

Q Can we not do immediate tweaks plus looking at long term plan.

#### Enforcement questions

Q If a property is licenced for council tax, were they given planning permission for a permit but not allowed, eg for new apartments on West Parade.

A No RPS will be granted

Q If apply on line, no vehicle registration was shown or proof of residency.

| Q Is it a computerised data base or looked at by officer? A Both.  |
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| Q Different rules enforced by different parking officers. Not uniform approach.  |
| A Not uniform approach because resources directed towards coast in summer, Lincoln during Christmas. Will be monitored. Not supposed to go for easy hits ie closer to town. Have to pick up major wrongdoings. If started in town and worked towards Hewson Rd, would never get there. |
| Q Scheme is a shambles and not being monitored.  |
| Q If extend hours can be Sundays as well.  |
| Q Is there any reason why a visitor permit couldn't contain house number?  |
| A Data protection.   |
| Q Some do have house number. So can be linked with specific house.   |

A The control is that the permit is sent to that address within the scheme.