

Useful Numbers

City of Lincoln Council

General Customer Service 01522 881188

PPASB (noise and antisocial issues) 01522 873378

Street Cleaning/Refuse 01522 873423

Environmental Health 01522 873249

Car Parking 01522 873497

Lincolnshire County Council

General Customer Service **01522 552222**

Highways **01522 782070**

<https://fixmystreet.lincolnshire.gov.uk/>

City of Lincoln Councillors

Councillor Neil Murray **07971 569662**
neil.murray@lincoln.gov.uk

Councillor Lucinda Preston **07543 703311**
lucinda.preston@lincoln.gov.uk

Councillor Emily Wood **07544 072240**
emily.wood@lincoln.gov.uk

Lincolnshire County Councillor

Councillor Robert Parker **07739 007086**
cllr.parker@lincoln.gov.uk

2022

Hello!

WEST END

A HELPFUL GUIDE TO WEST END LIFE

WEST END
RESIDENTS'
ASSOCIATION

West End bin day is Friday.

Alternate weeks are black (rubbish) and brown (recycling).

Present your bin with handles facing the road.

Please try to put your bin away on the same day as the collection.

If you are going to be away, please ask your neighbours to help putting your bin away.

Do not obstruct the pavement.

1. GLASS
bottles and jars
empty, clean and dry please!

2. PAPER
cardboard and cartons
clean and dry with no grease
flatten boxes!

3. METAL
tins, cans & empty aerosols
squash cans and clean all tins!

4. PLASTIC
bottles, tubs, pots & trays
clear and light coloured plastics only please!

WHAT CAN BE RECYCLED IN LINCOLN?
Here's what should go in your brown bin...please ensure all items are clean, dry and not bagged

Find out more about bins, recycling and waste at www.lincoln.gov.uk/recycle

CITY OF Lincoln COUNCIL
Lincolnshire COUNTY COUNCIL

Together, let's deliver Lincoln's ambitious future

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Introduction and Welcome

The West End Residents' Association (WERA) was formed in 1999, after residents became concerned that the balance of the community was being changed by developers turning too many properties into houses of multiple occupation (HMOs) and the impact of the increase in student numbers.

Since its formation, a great deal of work has been done by the association, not only for its longer-term residents, but also for those who come to live in the West End for a short time.

As an association, we work with all people and organisations who can help us keep the West End as a balanced community and as a

place where everyone is proud to live, to respect each other and to look after one another.

This booklet will give you an idea of some of the issues that we get involved in, from the formal issues of planning, noise, waste, residents parking permit scheme, the speed indicator device as well as the more enjoyable projects, such as the West End Community Picnic and Open Gardens Afternoon.

To find out more about **WERA** please visit our website www.wera.org.uk. Or join our facebook page. Email us on weralincoln@gmail.com.

Highlights of 2021-2022

WERA continues to represent the West End on the Carholme Community Forum and the Commons Advisory Committee.

As a Consultee to all planning applications for properties in the West End, we have continued to monitor applications for proposed building work, objecting to those that we think will be of detriment to the character of our beloved West End architecture and community.

Our street-wardens have done a fabulous job in helping to keep our streets clean and tidy.

WERA has reported streetlights not working, accumulations of rubbish, abandoned trolleys, as well as bins left out for too long. The Speed Indicator Device (SID) was loaned to us last Sept and March to help keep our streets safer.

WERA is run by a committee of volunteers who meet every six to eight weeks—the date of the next meeting is posted on our website. If you would like to add anything to our agenda, please email us a few days before the meeting. Minutes are also posted on our website, after being approved at the following committee meeting. See www.wera.org.uk.

We usually hold two Public Meetings a year. Our Residents Meeting in September outlines the approach to Freshers Week, presented by those we work in partnership with. Our Annual

General Meeting is in March, and provides Residents with their say on who should represent them on the committee. These meetings are advertised on our website, on our facebook page and by posters around the West End.

June saw our annual Big Lunch, in honour of the Platinum Jubilee. Normally an outdoor affair at the Common, this year in view of the weather, it was held indoors at the Grandstand.

Open Gardens Afternoon 2022 took place in July—an excellent community event. See page 5 for a write up of both of these events.

There are many issues that we can help with and if you want to discuss any issues or ideas, please contact us via our email weralincoln@gmail.com.

The West End is an historic and beautiful part of the city, with a community that looks out for and welcomes one another. Hopefully we can all work together to make this continue for many years to come.

West End Residents Association



A message from...

PC Mark Wrigley, University of Lincoln Police Liaison Officer.



Hello West End,

I am PC209 Mark Wrigley and I have been seconded to the University of Lincoln.

My previous experience has been neighbourhood policing, including Carholme Ward and the University of Lincoln. I will maintain partnership working from a University of Lincoln perspective.

I am keen to work closely with partners that I have established a very good working relationship with for many years. This will involve the continued work with the City Council Public Protection Anti-Social Behaviour Team, Carholme Ward Police team and working on behalf of University of Lincoln. The processes that have evolved from continued hard work with the above partners have demonstrated a positive influence within the community.

Mark

07973 844372

mark.wrigley@lincs.police.uk

Student Wellbeing Centre/Student Support Centre

University of Lincoln

www.lincs.police.uk



LOCAL PRIORITY

Every three months, we listen to your concerns and look at recent crime statistics to shape the things we will concentrate on for the next three months. If you want to be involved in shaping the priorities that we concentrate on in your community, again, sign up to Nextdoor Carholme and take part in the regular polls that we post.

CALL YOUR LOCAL POLICE **101** **IN AN EMERGENCY ALWAYS CALL 999**
FOR NON-URGENT INCIDENTS, REPORT ONLINE www.lincs.police.uk/onlinereporting

THE COMMUNITY

I think you would be surprised at some of the complaints we receive. The West End has a real feel-good vibe. Most people care about the area. They carry out regular litter picks and get involved in community projects. It's so upsetting when people don't use a little respect and common sense when living in such a lovely area. Don't play music loudly; don't have loud parties annoying neighbours; remember to put your bins in after bin day; if you have a dog, clean up after it; if you drive in the area, do so at the Community Travel Zone speed of 20 mph. For some, these things are too much to ask; for others it makes a big difference to their lives.

[@LincsPolice](https://twitter.com/LincsPolice) [Lincolnshire Police](https://www.facebook.com/LincsPolice) [@LincsPolice](https://www.instagram.com/LincsPolice) [nextdoor.co.uk](https://www.nextdoor.co.uk) [@UoLCampusP](https://www.uolcampusp.co.uk)

WORKING TOGETHER TO MAKE LINCOLNSHIRE THE SAFEST PLACE TO LIVE, WORK AND VISIT

St Faith's Church welcomes you...



Located on Charles Street West, we serve the West End of Lincoln, to enable people to grow in faith and build relationships. We'll be celebrating our 125th birthday this year, with special services on Sunday 2nd October and a Beer Festival on Friday 30th Sept/Saturday 1st October. We'd love to see you there – it's going to be great!

As new students move into the West End, there'll be some pop-up events during Freshers Week. We'll be continuing the West End Youth Club for children in Year 5 and above. For primary school children, we run various holiday clubs, services and activities throughout the year. We're also hoping to launch a baby and toddlers group in 2023.

If you're new to faith or maybe you're curious about it all - Alpha is a series that explores the basics of the Christian faith in a welcoming, open and friendly environment. Check out www.stswithins.org/alpha for all the details.

We are aware of the impact the cost of living is having across our parish, and we will be introducing a food parcel pick up point for those in need on a Wednesday morning at the church, as well as other initiatives - keep a look out on social media for more info.

Services: Sundays Holy Communion, 10.15am. **First Sunday of the month:** Worship for Everyone, 4:15pm – short, fun, interactive service, followed by crafts, games and food.
Wednesdays Holy Communion, 9.30am.

If you would like to explore your faith, organise a baptism, wedding or funeral service, or talk to us about anything else, please contact one of us by email in the first instance.

Email: jim.prestwood@stfaithslincoln.org.uk | ben.brady@stswithins.org.uk

St. Faith's Church Hall, located on West Parade, runs as a non-profit to provide a space for the local community to use for different clubs, parties and events. To make a booking, please call Helen on 01522 88918 or email stfaithschurchhall@gmail.com.

Website: www.stfaithslincoln.org.uk **Facebook:** www.facebook.com/StFaithsChurchLincoln

Moving to the future in the West End: electric cars

Many people in the West End have expressed an interest in purchasing an electric car as a step towards a greener future.

Recently, the City Council undertook a survey of all of its council-owned land in the West End to determine possible locations for electric charge points. We are awaiting confirmation from Western Power about whether a couple of locations we have identified would be able to be connected to the electricity network. The City Council is currently working with an organisation that would be able to provide us with some funding for this work.

Separately to the City Council, the County Council recently had a funding bid granted for installing electric charge points in the county. Lincoln has been identified as one of the locations in the county with particular demand and need for charging points and we are hoping that some of that funding might be directed to our area.

If you are interested in putting in an electric charging point on your driveway you would first need to check with the City Council's planning department to see if there are any possible issues, particularly as part of the West End is in a defined conservation area. There is no specific legal framework you have to meet.

Councillor Lucinda Preston

Our beautiful West Common

From wide open spaces to free- to-use sports facilities, the West Common has been a place for the whole community to enjoy for hundreds of years. Have a read and discover its history and how we can work together to preserve its future.

West Common is situated to the north and south of Saxilby Road. It is an area of almost 250 acres of open land, giving excellent views of the Cathedral and the historic hilltop.

The West Common is protected by the 'Commons Act 2006' which protects all common land in England and Wales, as well as by the 'Lincoln City Council Act 1985'. The common is designated as an area of 'Critical Asset and Nature Conservation Importance', which protects the flora and fauna that inhabit the area. This means a 'look but don't remove' policy which protects this ancient land and ensures that it remains for future residents to enjoy. The common supports a population of skylarks.

West Common boasts a number of sports facilities including

- Tennis— all weather and grass courts are free for anyone to use. www.facebook.com/groups/310296166335709 if you want to find someone to play with.
- Cricket—Carholme Cricket Club play at the cricket ground and have a pavilion there. They welcome new members and spectators.
- Bowls—Carholme Bowls Club maintain the green and also have a pavilion.

- Golf course—managed by Carholme Golf Club who lease an area of the West Common for this purpose. It should be noted that the area of the golf course is Common land and the rights of the public to roam this area are not affected by this lease. Carholme Golf Club is a private club but anyone can enjoy a round of golf for a fee payable at the clubhouse.

The remainder of the Common is open space which is free for everyone to enjoy, subject to the byelaws found at the entrances to the common. Go and discover the Ornamental Pond (roughly in the centre of the common) as well as Lincoln Wish Tree, just to the south of the cricket pitch.

There are a number of large information boards that provide all the information you need to explore this jewel of the West End in a safe and responsible way. Please remember, no barbeques and to take all your litter home.

Enjoy!



Visit our website for more information on all things to do with the West End: www.wera.org.uk.

Email us on weralincoln@gmail.com.

If you live in the West End, join our closed facebook group: **WERA.West End Residents Association, Lincoln.**

Our Equine Friends

Livestock have grazed the Lincoln Commons for many centuries, although legislation now means that only horses can be pastured on this land. Lincoln Commons Horse Association works with the City of Lincoln Council in monitoring, conserving, and enhancing these historic open spaces.

Who owns the horses and are they looked after?

All of the horses grazing on the commons are registered to individual owners who are responsible for their health and wellbeing. They are not wild.

Why can't we feed the horses on the commons?

- 1) Some horses are on special diets/medication, others can't chew properly.
- 2) Some 'food' could lead to colic (which can be fatal) or poisoning. Grass cuttings and too many apples can cause colic. Please do not dump these on the common.
- 3) Feeding the horses encourages them to follow people and sometimes harass them.
- 4) It can cause horses to fight with each other, which may result in injury to the horses involved.

PLEASE DO NOT FEED THE HORSES.

Why do some horses have rugs on and others not?

Hardy, native breeds don't require rugs; other breeds may require rugs in the winter. Horses may be clipped so they don't sweat when ridden or may be elderly and require more TLC. Summer fly sheets protect horses that have allergies/sensitivities to fly bites.

Why do some horses wear muzzles?

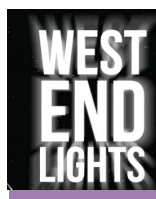
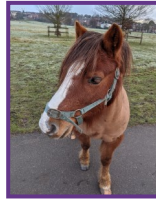
Muzzles are worn to limit grass intake and avoid laminitis, allowing the horse to remain on the common and exercise as normal. **PLEASE DO NOT REMOVE MUZZLES.**

I thought horses could sleep standing up. Why do they lie down?

Horses can *doze* standing up. In order to experience REM sleep a horse needs to lie down. (They need REM sleep in the same way that we do). Please don't disturb their sleep. It's quite normal.

Finally, please do not attempt to ride the horses; you could injure them or yourself.

If you have **genuine** concerns about a horse in distress or pain please contact Licensing at the City of Lincoln Council. They will then contact the owner. Or post a message on WERA facebook page.



West End Lights is our home-grown pop-up festival of light that illuminates our streets and windows once a year in December.

Everyone in the West End is encouraged to take part, both by creating their own light display and by having a wander round the neighbourhood and seeing everyone else's wonderful creations!

West End Lights began in 2010, in the midst of a very cold and snowy winter. The Christmas Market was cancelled, people were stuck inside their homes, and a small number of neighbours decided to entertain passers-by with some artistic illuminated window displays.

Since then, the festival has grown and grown, and every year more and more neighbours have lit up the darkness (except in 2020, when Covid-19 forced us to cancel).

Front windows become cinema screens,

shadow puppets step out of the dark and light sculptures bloom in West End gardens. Moving images flicker from houses, projections creep up walls and lights bud and open in roadside trees.



West End Lights is created entirely by residents, and we shine brightly for one night only each year.

This year we will be shining on Friday 2nd December from 6pm until 9pm.

If you want to take part, jump in! You can find inspiration on the West End Lights website:

<https://www.lincoln-west-end-lights.com/>

Please register on the site so we can include your creation on the West End Lights map.



See you there!

A message from...

Your Student Leaders, University of Lincoln Students' Union



Hello, residents of the West End!

We are the Student Leaders of the University of Lincoln Students' Union, elected by the student body to represent their voices and make their time in Lincoln as positive and meaningful as possible.

Last year, recovering from the pandemic, we managed to run several litter picks in the West End where 62 students volunteered their time to help collect 19 bags of litter. We also supported students to get involved with the West End Lights by putting on a craft evening.

This year, we want to strengthen the sense of our community even more, making sure that both students and residents feel safe, engaged, and appreciated in their neighbourhood. Beginning in October, we are planning our Make a Difference Week; a series of events and volunteering opportunities such as river clean-ups, litter picking, and visiting local care homes and dog shelters. We want to give our students a chance to contribute and give back to their community.

Additionally, our Advice Centre is going to

provide students with various workshops, helping them in transitioning from living at home to living independently. The courses will also touch on how to be respectful toward other residents, how to treat the common space, and how to care for each other in the community.

As Student Leaders, it is our job to help students in enriching not only their academic but also social experiences; that's why we put a strong emphasis on volunteering and local projects. Engaged students equal a happier community.

If you have any queries or would like to find out more, contact us at

volunteering@lincolnsu.com

or visit www.lincolnsu.com/volunteering.

We look forward to hearing from you!

Kind regards,

SU Student Leaders

Call 01522 886006 or email help@lincolnsu.com for general enquiries

West End Wombles: Environmental Issues

Thank you all, again for all your support in litter picking, whether posted on FB, or quietly on your own – including all the young people/children joining in.

Unfortunately, our volunteering is still very much needed, as the rubbish and litter being thrown either on the West Common, on the streets or out of vehicle windows on the A57 continues, including some small fly tipping, which has been immediately removed with the support of Lincoln City Environmental Services.

The 8ft litter picker provided by Roman Wharf Care Home, came into great use, as we cleared a length of ditch alongside the A57 on the North side – a little more to do in the autumn, when we can see through the foliage.

This month (Aug 2022), I have received some

great news – Lincoln Co-op has stopped selling, for the time being, portable/disposable BBQs, in view of the drought and fire risk – thank you – it is a great contribution to protecting the West Common and Liquorice Park.

I previously mentioned using "Fix my Street" for reporting any fly tipping. This does not seem to work. Instead I have been emailing Lincoln City Council Cleaning Services and they have responded immediately – please let me know of any findings, and I can pass on details to you.

Please do continue all the good work, and don't forget, we have pickers, plastic bag hoops, gloves, high viz jackets for you to borrow.

Please get in touch – many thanks.
Duncan Howells dd.howells@ntlworld.com
07950 918435

A message from...

Professor Neal Juster, Vice Chancellor, University of Lincoln.



The University has a strong spirit of One Community in which all values are embedded. Our students play a key part in the community, and we expect them to live alongside and within the residential areas in the City in a peaceful and harmonious way. We remind them that the community they have chosen to live in will include families with children, elderly people, working people and other students and to recognise the importance of becoming part of that community and respect the diversity and the lives of all residents. We encourage our students to take the time to get to know their communities, by introducing themselves to neighbours on arrival and by familiarising themselves with important details such as refuse and recycling collection times. Our Student Services teams work alongside our newly commissioned University Campus Police Officer to support students living in the local community, as well as the local residents.

We are proud to be involved with local community groups such as WERA and work closely with our Students' Union, Lincolnshire Police and the City of Lincoln Council on projects and initiatives to help to strengthen community relations and to highlight to students the importance of respecting the communities in which they live and to remain considerate of their neighbours all year round.

We also encourage our students to consider the great number of volunteering opportunities available through the Students' Union. Each year, hundreds of students dedicate their time to support local community initiatives which develops positive relations between all members of the community including community sports, litter picking, food bank and health outreach programmes.

We hope the future is more hopeful for us all and we look forward to continuing all our community work in the years to come.

Small steps...become a Street Warden

The **WERA** Street Warden Scheme has been operating for some time now and has had a great deal of success in keeping our streets tidy, with the assistance of Lincoln City Council.

There are still areas which are not covered by the scheme and more volunteer wardens would be great. The main aim of the scheme is to ensure that refuse and recycling bins are taken back off the footpaths as quickly as possible after emptying.

The role of the warden is to monitor a specific street/streets on the Monday following Friday's bin collection, and where bins are still left out, a reminder card is delivered

to the property. If the bin is still out on the Wednesday following, the warden reports this to WERA and the information is then forwarded to the council for action – usually a visit to the property in the first instance.

Other things that the wardens can report to WERA include bags of rubbish left on footpaths or accumulating in front gardens, street lights not working, drains blocked, etc.

If anyone is interested in joining the Street Warden Scheme please email weralincoln@gmail.com

Residents' Meeting

14th September, 2022, at 7.30pm.

Church Hall, West Parade.

the University

Lincoln

and Carne

Q and A

All residents of the West

Come along and find out the latest news in our community.

Cancelled

The Big Platinum Lunch 2022

Although the weather outside was very wet, in true British fashion those who attended the Big Platinum Lunch on June 5, 2022, in honour of the Queen's Platinum Jubilee, did not let it daunt

them. Many thanks for all those who helped to make this a success—Rob and Sandra for organising, two ladies who provided a delicious Jubilee trifle, Jas and Amy for doing children's games. Thanks also to Lincolnshire Co-op for providing chocolate tea-cakes for the children.



Open Gardens Afternoon 2022

July 3rd 2022 saw the re-instatement of the Open Gardens Afternoon social event, after a gap of a few years. Seven gardens were available to visit, to have refreshments in and to catch up with

friends and neighbours, some of whom had not seen each other since before the pandemic. Upwards of 40 people visited and £85 was raised towards WERA funds. Many thanks to all those who generously offered their gardens. We will be holding this event annually, at about the same time of year, so watch out for the publicity next year. Just to emphasise that it is not a competition nor an exhibition – just an opportunity to socialise.



How to be a good neighbour

1. Introduce yourself. Being friendly helps you to build a trusting and respectful relationship. Give them your phone number in case of an emergency.

2. Keep your front garden tidy. Your relationship with your neighbours can be affected by how your home looks, inside and outside. Be sure to clean up outside litter, follow rubbish and recycling collection schedules, putting your bins away as soon as possible.

3. Park sensibly. Try not to use up 1 1/2 parking spaces when parking is at such a premium in our area. Do not block the pavement when parking your car.

4. Keep noise down. Neighbours can get easily irritated by constant loud noises from fellow neighbours. Keep noise to a considerate level and close your doors and windows so that others around you will not be disturbed.

5. Party responsibly. If you plan on having a party at your place, let your neighbours know of your plans beforehand. If your neighbours know the reason for the increased noise level, they might understand and tolerate it more. Keep the party inside so as not to disturb neighbours trying to sleep. Inform your neighbours that should the noise become intolerable, to come and let you know before they contact the ASB dept. Handle those who have had too much to drink with great attention, so they do not disturb neighbours with their inebriated actions.

6. Handle problems maturely. If you have a problem with your neighbours, bring up the situation with them in a mature manner. Do not get involved in heated arguments with neighbours; it will not help the situation. Take the middle ground when trying to resolve issues; it will help build your relationship with neighbours.

How to report Anti-Social Behaviour and Noise Nuisance

If your neighbours are often noisy and disturb the enjoyment of your home, the City of Lincoln Council Public Protection & Anti-Social Behaviour Team (PPASB) can help.

A few things to remember:

- You should get to know your neighbours to build a positive and respectful relationship. In the first instance, you should try to resolve the problem with your neighbour.
- Property-related noise complaints are dealt with by City of Lincoln Council's PPASB Team, not the Police. If however you believe criminality is involved as well, then you should also report this to the Police by phoning 101.
- The PPASB Team does not operate a 24 hour service.
- Neither the Police nor the City of Lincoln Council have any powers in respect of transient noise (i.e. noise from passers-by), although incidents reported to the PPASB Team will be logged.

Contact the PPASB team via:

Telephone: 01522 873378 (office hours). Please leave an answerphone message if after hours.

Email: PPASB@Lincoln.gov.uk

Online: <https://www.lincoln.gov.uk/online/report-anti-social-behaviour-1>

Post: PPASB, Directorate of Communities and Environment, City Hall, Beaumont Fee, Lincoln LN1 1DD.

In person: to front line staff such as customer services assistant and housing officers.

You will need to provide your name, address and contact details (anonymous complaints cannot be accepted), along with the address of where the noise comes from. This is all stored securely and won't be passed on to the subject of your complaint, but it may sometimes be necessary to share these details with the Police and/or University. If the subject of your complaint is a student address then the University will contact the students responsible. By sharing these details we aim to work together to resolve the issues quickly and robustly.

A letter will then be sent to the noisemaker advising them to take steps to reduce the noise. A letter will also be sent to you (the complainant) enclosing a diary sheet which should be completed and returned to the PPASB Team if the noise is not reduced satisfactorily. In some circumstances a PCSO will visit the premises to offer words of advice, or a letter may be sent to a student by the University.

On receipt of the completed diary sheet, the PPASB Team will contact you to discuss the next steps. This may involve having noise monitoring equipment fitted in your home to monitor the noise levels. If the council finds a statutory noise nuisance, then it will take appropriate enforcement action.

The PPASB Team works closely with partner agencies such as Police, the University of Lincoln and The Students Union to ensure that a robust approach is taken to resolving noise complaints.

MYTH BUSTING

MYTH

I can make as much noise as I like until 11pm.

FACT

Noise that causes an unreasonable disturbance at any time of the day or night can be considered a nuisance.

MYTH

The West End is a student area.

FACT

84% of those residing in the area are permanent residents.

MYTH

The police deal with noise nuisance.

FACT

The Local Authority is responsible for investigating and enforcing noise nuisance.

MYTH

A noise complaint won't have an impact on my education.

FACT

The council works closely with police and the University of Lincoln, and persistent or serious complaints can trigger the university disciplinary procedure.

MYTH

The Council can't really do anything about noise complaints.

FACT

The Council has a wide range of powers and when appropriate can: serve Abatement Notices, seize property, prosecute offenders and in extreme cases close a property.

Don't just grumble about it—report it!

Action cannot be taken if people do not report anti-social behaviour and noise.