

Useful Numbers

City of Lincoln Council

General Customer Service 01522 881188

PPASB (noise and antisocial issues) 01522 873378

Street Cleaning/Refuse 01522 873423

Environmental Health 01522 873249

Car Parking 01522 873497

Lincolnshire County Council

General Customer Service **01522 552222**

Highways **01522 782070**

<https://fixmystreet.lincolnshire.gov.uk/>

City of Lincoln Councillors

Councillor Neil Murray **07971 569662**
neil.murray@lincoln.gov.uk

Councillor Lucinda Preston **07543 703311**
lucinda.preston@lincoln.gov.uk

Councillor Laura McWilliams **07710 196123**
laura.mcwilliams@lincoln.gov.uk

Lincolnshire County Councillor

Councillor Robert Parker **07739 007086**
cllr.parker@lincoln.gov.uk

2021

Hello!

WEST END

A HELPFUL GUIDE TO WEST END LIFE

WEST END
RESIDENTS'
ASSOCIATION

West End bin day is Friday.

Alternate weeks are black (rubbish) and brown (recycling).

Present your bin with handles facing the road.

Please try to put your bin away on the same day as the collection.

If you are going to be away, please ask your neighbours to help putting your bin away.

Do not obstruct the pavement.

1. GLASS
bottles and jars
empty, clean and dry please!

2. PAPER
cardboard and cartons
clean and dry with no grease
flatten boxes!

3. METAL
tins, cans & empty aerosols
squash cans and clean all tins!

4. PLASTIC
bottles, tubs, pots & trays
clear and light coloured plastics only please!

CITY OF Lincoln COUNCIL

WHAT CAN BE RECYCLED IN LINCOLN?

Here's what should go in your brown bin...please ensure all items are clean, dry and not bagged

Find out more about bins, recycling and waste at www.lincoln.gov.uk/recycle

Lincolnshire COUNTY COUNCIL

Together, let's deliver Lincoln's ambitious future

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Introduction and Welcome

The West End Residents' Association (WERA) was formed in 1999, after residents became concerned that the balance of the community was being changed by developers turning too many properties into houses of multiple occupation (HMOs) and the impact of the increase in student numbers.

Since its formation, a great deal of work has been done by the association, not only for its longer-term residents, but also for those who come to live in the West End for a short time.

As an association, we work with all people and organisations who can help us keep the West End as a balanced community and as a

place where everyone is proud to live, to respect each other and to look after one another.

This booklet will give you an idea of some of the issues that we get involved in, from the formal issues of planning, noise, waste, residents parking permit scheme, the speed indicator device as well as the more enjoyable projects, such as the West End Community Picnic.

To find out more about WERA please visit our website www.wera.org.uk. Or join our facebook page.

2020-2021 has been an unusual time...

Although the last year has been a very strange one due to the pandemic, WERA has still managed to represent the West End on the Carholme Community Forum and the Commons Advisory Committee, using virtual platforms.

We have a new website which has lots of useful information and contacts. We have also installed a noticeboard on the wall of the Co-op on Carholme Rd.

As a Consultee, we have continued to monitor planning applications for proposed building work in the West End, objecting to those that we think will be of detriment to the character of our beloved West End Community.

Our street-wardens have been doing a fabulous job in helping to keep our streets clean and tidy. WERA has also reported lots of streetlights that had stopped working as well as skips left out for too long.

We have liaised with the City Council re residents' parking bays surrounding the area of the newbuild Carruthers Court at the top of Rudgard Lane.

There are many issues that we can help with and if you want to discuss any issues or ideas, please contact us via our email weralincoln@gmail.com.

WERA is run by a committee of volunteers who meet every six to eight weeks. Agendas and minutes are posted on our website www.wera.org.uk. If you would like anything to be added to our agenda, please email us a few days before the meeting. We usually hold one or two public meetings a year. These are advertised on our website and also on our facebook page.

The West End is an historic and beautiful part of the city with a community that looks out for and welcomes each other. Hopefully we can all work together to make this continue for many years to come.

West End Residents Association

WEST END RESIDENTS' ASSOCIATION



LINCOLN CARHOLME
Neighbourhood Policing Team



YOUR LOCAL TEAM

lincolncarholme@lincs.pnn.police.uk



PC Mark Wrigley



PCSO Kay Rowntree

WHAT'S BEEN HAPPENING

We have seen an increase of cycle thefts. Please **always lock** your bike when leaving it, preferably in a place covered by CCTV. Also, make sure you have the details recorded – make, model and serial number. Summertime often sees a rise in opportunist burglaries. Make sure windows and doors are kept secure. Don't leave valuables on display. Ensure you record serial number details of any valuables and take pictures. All help to reunite owners if you are a victim. If you share accommodation, don't presume someone else will look after everything.

FORTHCOMING ENGAGEMENTS

Due to Covid, we currently don't have any engagements planned in. As things start to open-up, we will advertise locations where we will be on Nextdoor Carholme – so make sure you sign up and come and speak to us about your concerns.

LOCAL PRIORITY

Every three months, we listen to your concerns and look at recent crime statistics to shape the things we will concentrate on for the next three months. Our current priority is gathering information and acting on it regarding drug dealing and use in the area.

If you want to be involved in shaping the priorities that we concentrate on in your community, again, sign up to Nextdoor Carholme and take part in the regular polls that we post.

THE COMMUNITY

I think you would be surprised at some of the complaints we receive. The West End has a real feel - good vibe. Most people care about the area. They carry out regular litter picks and get involved in community projects. It's so upsetting when people don't use a little respect and common sense when living in such a lovely area. Don't play music loudly; don't have loud parties annoying neighbours; remember to put your bins in after bin day; if you have a dog, clean up after it; if you drive in the area, do so at the Community Travel Zone speed of 20 mph. For some, these things are too much to ask; for others it makes a big difference to their lives.

CALL YOUR LOCAL POLICE **101** IN AN EMERGENCY ALWAYS CALL 999

FOR NON-URGENT INCIDENTS, REPORT ONLINE www.lincs.police.uk/onlinereporting

WANT TO KNOW MORE

Crime statistics for your neighbourhood are available at www.lincs.police.uk



Find us on Facebook
Search: Lincoln Police UK



Follow us on Twitter
Search: @LincolnPoliceUK



Nextdoor is a great way of getting the latest relevant information for your area.
Join at: www.nextdoor.co.uk

A new chapter at St Faith's Church



St. Faith's is your local C of E Parish church, located on Charles Street West, and serving the West End of Lincoln. We have a vision of enabling people to grow in faith, to build relationships and to serve those in our community.

The church was built by the community for the community just over 125 years ago. This year we hope to celebrate our 125th Anniversary, albeit belatedly due to the pandemic, and as usual we are looking forward to welcoming the community into the church as part of the West End lights celebrations.

Recently St. Faith's has joined in an exciting new partnership with St. Swithin's church in the city centre. We will of course be continuing the same style and tradition of worship, but will also develop other expressions alongside it. In particular, we hope to develop our links with the young people in our community, so watch out for pop-up student events and the launch in September of the West End Youth Club for children in Year 5 and above and our new teatime service.

Our main Sunday Service is at 9.30am

This is a service of Holy Communion. We also have a Holy Communion service at 9.30am on Wednesday mornings. Both of these services are in person and are also available over Zoom.



St. Faith's Church Hall

St. Faith's Church Hall is on West Parade and is run on a not-for-profit basis to provide a space for the local community to use for different clubs, parties and events. Facilities include two large halls, a fully fitted kitchen and toilets. The downstairs hall is accessible for disabled people.

If you are interested in booking the hall, please contact: Helen 01522 88918 or email stfaithschurchhall@gmail.com

Revd. Jim Prestwood and Revd. Ben Brady (St. Faith's & St. Swithin's)



If you would like to explore your faith, organise a baptism, wedding or funeral service or come to that talk to us about anything else, please contact one of us by email in the first instance. Email: jim.prestwood@stfaithslincoln.org.uk or ben.brady@stswithins.org.uk

For more information, please check out our church website

<https://www.stfaithslincoln.org.uk>

Our beautiful West Common

From wide open spaces to free-to-use sports facilities, the West Common has been a place for the whole community to enjoy for hundreds of years. Have a read and discover its history and how we can work together to preserve its future.

West Common is situated to the north and south of Saxilby Road. It is an area of almost 250 acres of open land, giving excellent views of the Cathedral and the historic hilltop.

The West Common is protected by the 'Commons Act 2006' which protects all common land in England and Wales, as well as by the 'Lincoln City Council Act 1985'. The common is designated as an area of 'Critical Asset and Nature Conservation Importance', which protects the flora and fauna that inhabit the area. This means a 'look but don't remove' policy which protects this ancient land and ensures that it remains for future residents to enjoy. The common supports a population of skylarks

West Common boasts a number of sports facilities including

- Tennis—all weather and grass courts are free for anyone to use. www.facebook.com/groups/310296166335709 if you want to find someone to play with.
- Cricket—Carholme Cricket Club play at the cricket ground and have a pavilion there. They welcome new members and spectators.
- Bowls—Carholme Bowls Club maintain the green and also have a pavilion.

- Golf course—managed by Carholme Golf Club who lease an area of the West Common for this purpose. It should be noted that the area of the golf course is Common land and the rights of the public to roam this area are not affected by this lease. Carholme Golf Club is a private club but anyone can enjoy a round of golf for a fee payable at the clubhouse.

The remainder of the Common is open space which is free for everyone to enjoy, subject to the byelaws found at the entrances to the common. Go and discover the Ornamental Pond (roughly in the centre of the common) as well as Lincoln Wish Tree, just to the south of the cricket pitch.

There are a number of large information boards that provide all the information you need to explore this jewel of the West End in a safe and responsible way. Please remember to take all your litter home.

Enjoy!



Visit our new website for more information on all things to do with the West End:

www.wera.org.uk

Do you have any photos of the West End in years gone by?

The Survey of Lincoln is planning a second volume of the history of the West End, following the first volume produced in 2008, and which has now sold out. The second volume will cover new elements of the history of the West End. The expected publication date is November 2022.

We are hoping that we will be able to launch the release of the book with a West End memories event, similar to the one that we ran in April 2019, with events at the University and in the West End itself.



As part of the events we displayed old photos of the West End and it would be great to do the same this time and add to the number that we have on display. If you have any old photos of the West End or the people that lived here, and would be happy for us to display them, please get in touch with weralincoln@gmail.com

Our Equine Friends

Livestock have grazed the Lincoln Commons for many centuries, although legislation now means that only horses can be pastured on this land. Lincoln Commons Horse Association works with the City of Lincoln Council in monitoring, conserving, and enhancing these historic open spaces. The grazing rights, along with the rights to roam, are the two fundamental rights on the commons. These rights protect the areas from development, encroachment, and enclosure.

Frequently asked questions about horses on the commons:

Who owns the horses and are they looked after?

All of the horses grazing on the commons are registered to individual owners who are responsible for their health and wellbeing. They are not wild.



Why can't we feed the horses on the commons?

- 1) Some horses are on special diets/medication, others can't chew properly. Adverse reactions or choking (which can result in death) may result.
- 2) As a horse cannot be sick, some 'food' could lead to colic (which can be fatal) or poisoning, as was recently the case with the death of a horse on the South Common. Grass cuttings and too many apples can cause colic. Please do not dump these on the common.
- 3) Feeding the horses encourages them to follow people and sometimes harass them.
- 4) It can cause horses to fight with each other, which may result in injury to the horses involved.

PLEASE DO NOT FEED THE HORSES.

Why do some horses have rugs on and others not?

Hardy, native breeds don't require rugs; other breeds may require rugs in the winter. Horses may be clipped so they don't sweat when ridden or may be elderly and require more TLC. Summer fly sheets protect horses that have allergies/sensitivities to fly bites.

Why do some horses wear muzzles?

Muzzles are worn to limit grass intake and avoid laminitis. Laminitis is painful and can be fatal. Muzzles allow the horse to remain on the common and exercise as normal. The alternative to a muzzle is for the horse to be stabled. **PLEASE DO NOT REMOVE MUZZLES.**

I thought horses could sleep standing up. Why do they lie down?

Horses can doze standing up. In order to experience REM sleep a horse needs to lie down. (They need REM sleep in the same way that we do). Please don't disturb their sleep. It's quite normal.

Finally, please do not attempt to ride the horses; you could injure them or yourself.

The council encourages horse owners to join the LCHA. The majority do so, but not all. Therefore, if you have **genuine** concerns about a horse in distress or pain please contact Licensing at the City of Lincoln Council. They will then contact the owner.

WEST END LIGHTS

It's Lincoln's annual home-grown pop-up festival of light, that not only takes to the streets but lights them up too!

It started in 2010, when a few houses shone out across the icy snow that held the city in its wintry grip. Since then it has grown and in 2018 over 60 houses, schools and the church were involved.

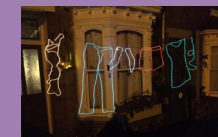
Front windows become cinema screens, shadow puppets step out of the darkness and light sculptures grow in West End gardens. It's created entirely by volunteers, local residents both old and new. It shines for one night only each year.

At its heart though is our West End where, each year, images flicker from houses,

projections creep up walls and lights bloom in roadside trees. It has become a unique local tradition when residents wrap up warm to gather on street corners to marvel at their neighbours' creations and surprised passersby stop to look again at the trickery of light that has magically appeared in front of them.

This year we plan to glow on Friday 3rd December, 2021, 1700 to 2100 hrs.

Come on and give it a glow! All you need is a bright idea and some West End community spirit. See more information and pictures from previous years on our website www.lincoln-west-end-lights.com. If you have any questions or would just like to get in touch then contact us via the website.



A message from...

Your Student Leaders, University of Lincoln Students' Union



Hi everyone! We're your Student Leaders and we are a group of students elected by the members of the University of Lincoln Students' Union to represent student views and help to ensure the student experience in Lincoln is the best it can be.

As students at the University we have all spent the last few years living in Lincoln, and we all love the city! There is so much to do and everything is just a stone's throw away from the University campus, based in the heart of the city. Lincoln is a beautiful, historic city with landmarks and green spaces such as West Common, which we know all students love.

Sadly, over the last year, the pandemic has meant that we have missed out on a lot of opportunities for students and members of the community to come together, but we will hope that this will change in the new academic year. We want to encourage as much community engagement as possible between students and the local community, so please do get in touch if you have any ideas, or if you are interested in getting involved.

A great way for students to get involved and develop a relationship with the local community is through taking on a volunteer placement. At the Students' Union we offer lots of different Volunteer Opportunities, with local charities and organisations such as Oxfam and St Barnabas Hospice, enabling students to give back to the community, whilst also developing personal skills. You can find out all about the Volunteering Opportunities by visiting www.lincolnsu.com/volunteering.

We all can't wait for the 2021/22 Academic Year to begin, and to welcome students back onto our amazing city. There is so much to get involved in and lots of fantastic plans in place for the year ahead. If you want to find out more about the Students' Union and what we do as Student Leaders, visit www.lincolnsu.com, or get in touch.

We look forward to hearing from you!

Your Student Leaders - Lincoln Students' Union
Call **01522 886006**
Email help@lincolnsu.com

A message from...

Professor Mary Stuart, Vice Chancellor, University of Lincoln



There is no doubt that the last year has been a difficult time for all of us and, like many other organisations, we have had to make changes to our approach to teaching and learning and to our campus, to ensure that students and staff can enjoy a safe and positive learning experience here at Lincoln.

Working together with the local community and partner organisations, we continue to be committed to the City of Lincoln through our Civic University Agreement. The University of Lincoln was established by and for our communities; alongside our core mission to educate students, develop scholarship, and conduct and translate research for the benefit of society, we therefore have particular responsibilities to engage and work with our communities, and to enhance and support our region socially, economically and culturally.

We expect our students to live alongside and within the residential areas in the City in a peaceful and harmonious way and remind them that the community they have chosen to live in will include families with children, elderly people, working people and other students and it is important that they become part of that community and respect the diversity and the lives of all residents. We

encourage our students to take the time to get to know their communities, by introducing themselves to neighbours on arrival and by familiarising themselves with important details such as refuse and recycling collection times.

We work closely with our Students' Union and local community groups such as WERA, Lincolnshire Police and the City of Lincoln Council on projects and initiatives to help to strengthen community relations and to highlight to students the importance of respecting the communities in which they live and to remain considerate of their neighbours all year round.

We also encourage our students to consider the great number of volunteering opportunities available through the Students' Union. Each year, hundreds of students dedicate their time to support local community initiatives which develops positive relations between all members of the community including community sports, litter picking, food bank and health outreach programmes.

We hope the future is more hopeful for us all and we look forward to continuing all our community work in the years to come.

Small steps...become a Street Warden

The **WERA** Street Warden Scheme has been operating for some time now and has had a great deal of success in keeping our streets tidy with the assistance of Lincoln City Council.

There are still areas which are not covered by the scheme and more volunteer wardens would be great. The main aim of the scheme is to ensure that refuse and recycling bins are taken back off the footpaths as quickly as possible after emptying.

The role of the warden is to monitor a specific street/streets on the Monday following Friday's bin collection, and where bins are still left out, a reminder

card is delivered to the property. If the bin is still out on the Wednesday following, the Warden reports this to WERA and the information is then forwarded to the council for action – usually a visit to the property in the first instance.

Other things that the wardens can report to WERA include bags of rubbish left on footpaths or accumulating in front gardens, street lights not working, drains blocked etc.

If anyone is interested in joining the Street Warden Scheme please email weralincoln@gmail.com

Residents' Meeting

Wednesday, 22nd September, 2021, at 7.45pm.

St Faith's Church Hall, West Parade.

Speakers from the University, the Police, Lincoln City Council ASB dept and Carholme Ward Councillors. Q and A session.

All residents of the West End welcome.

West End Community Picnic

Sunday, 26th September, 2021, at 12pm– 2pm.

Edges of the Cricket Pitch at West Common.

Please bring your own rugs/chairs and food.

Stay on to watch the Carholme Cricket Club play the final match of the season, commencing 1pm.

West End Wombles tackle environmental issues

Firstly, a great thank you to everyone who has been involved and supported the litter picking and cleaning up of the West End. There has been a real increase in volunteers, and all the hard work can be seen. Many of the woodland and open areas have been deep cleaned of rubbish, and a few areas in the streets. Now the work remains to keep on top of this.

Further work is needed to keep the streets clean and encourage more residents/properties to improve waste management.

The West End movement is gathering momentum, with positive responses from Lincolnshire County Council and Lincoln University. Also many thanks to our first sponsor – Roman Wharf Nursing Home, Carholme Road, Lincoln, who have paid for the purchase of an 8ft litter picker, which will be great to help clear the river banks, ditches and trees/bushes.

As everything is in full bloom, and wildlife is breeding, litter picking in many areas has had to reduce. It would be great if we could create a

small group of volunteers to lead on West End environmental issues – please do get in touch. It would be great to create a "litter free" culture in the West End, rather than increase a picking strategy.

There have been many people picking up rubbish in their own time/with friends and family, and this is probably the best method – rather than organising large groups on specific days. If you have collected a bag of rubbish – please just leave it next to a public bin – this will be collected. Please avoid putting your bag in the bin – it fills it and then people don't use the bin. If you spot any fly tipping, please use the "Fix My Street" App and report it to Lincolnshire County Council.

Please do join in. We have pickers, gloves, plastic hoops and high vis jackets which anyone can borrow.

Please get in touch with Duncan Howells on 07950 918435 if you have any questions.

How to be a good neighbour

1. Introduce yourself. Being friendly helps you to build a trusting and respectful relationship. Give them your phone number in case of an emergency.

2. Keep your front garden tidy. Your relationship with your neighbours can be affected by how your home looks, inside and outside. Be sure to clean up outside litter, follow rubbish and recycling collection schedules, putting your bins away as soon as possible.

3. Park sensibly. Try not to use up 1 1/2 parking spaces when parking is at such a premium in our area. Do not block the pavement when parking your car.

4. Keep noise down. Neighbours can get easily irritated by constant loud noises from fellow neighbours. Keep noise to a considerate level and close your doors and windows so that others around you will not be disturbed.

5. Party responsibly. If you plan on having a party at your place, let your neighbours know of your plans beforehand. If your neighbours know the reason for the increased noise level, they might understand and tolerate it more. Keep the party inside so as not to disturb neighbours trying to sleep. Inform your neighbours that should the noise become intolerable, to come and let you know before they contact the ASB dept. Handle those who have had too much to drink with great attention, so they do not disturb neighbours with their inebriated actions.

6. Handle problems maturely. If you have a problem with your neighbours, bring up the situation with them in a mature manner. Do not get involved in heated arguments with neighbours; it will not help the situation. Take the middle ground when trying to resolve issues; it will help build your relationship with neighbours.

How to report Anti-Social Behaviour and Noise Nuisance

If your neighbours are often noisy and disturb the enjoyment of your home, the City of Lincoln Council Public Protection & Anti-Social Behaviour Team (PPASB) can help.

A few things to remember:

- You should get to know your neighbours to build a positive and respectful relationship. In the first instance, you should try to resolve the problem with your neighbour.
- Property-related noise complaints are dealt with by City of Lincoln Council's PPASB Team, not the Police. If however you believe criminality is involved as well, then you should also report this to the Police by phoning 101.
- The PPASB Team does not operate a 24 hour service.
- Neither the Police nor the City of Lincoln Council have any powers in respect of transient noise (i.e. noise from passers-by), although incidents reported to the PPASB Team will be logged.

Contact the PPASB team via:

Telephone: 01522 873378 (office hours). Please leave an answerphone message if after hours.

Email: PPASB@Lincoln.gov.uk

Online: <https://www.lincoln.gov.uk/online/report-anti-social-behaviour-1>

Post: PPASB, Directorate of Communities and Environment, City Hall, Beaumont Fee, Lincoln LN1 1DD.

In person: to front line staff such as customer services assistant and housing officers.

You will need to provide your name, address and contact details (anonymous complaints cannot be accepted), along with the address of where the noise comes from. This is all stored securely and won't be passed on to the subject of your complaint, but it may sometimes be necessary to share these details with the Police and/or University. If the subject of your complaint is a student address then the University will contact the students responsible. By sharing these details we aim to work together to resolve the issues quickly and robustly.

A letter will then be sent to the noisemaker advising them to take steps to reduce the noise. A letter will also be sent to you (the complainant) enclosing a diary sheet which should be completed and returned to the PPASB Team if the noise is not reduced satisfactorily. In some circumstances a PCSO will visit the premises to offer words of advice, or a letter may be sent to a student by the University.

On receipt of the completed diary sheet, the PPASB Team will contact you to discuss the next steps. This may involve having noise monitoring equipment fitted in your home to monitor the noise levels. If the council finds a statutory noise nuisance, then it will take appropriate enforcement action.

The PPASB Team works closely with partner agencies such as Police, the University of Lincoln and The Students Union to ensure that a robust approach is taken to resolving noise complaints.

Don't just grumble about it—report it!

Action cannot be taken if people do not report anti-social behaviour and noise.

MYTH BUSTING

MYTH

I can make as much noise as I like until 11pm.

FACT

Noise that causes an unreasonable disturbance at any time of the day or night can be considered a nuisance.

MYTH

The West End is a student area.

FACT

84% of those residing in the area are permanent residents.

MYTH

The police deal with noise nuisance.

FACT

The Local Authority is responsible for investigating and enforcing noise nuisance.

MYTH

A noise complaint won't have an impact on my education.

FACT

The council works closely with police and the University of Lincoln, and persistent or serious complaints can trigger the university disciplinary procedure.

MYTH

The Council can't really do anything about noise complaints.

FACT

The Council has a wide range of powers and when appropriate can: serve Abatement Notices, seize property, prosecute offenders and in extreme cases close a property.