

WERA Residents' Meeting St Faith;s Church Hall 5th October 2023 19.45

JA Jayne Arnold (C) SL Sandra Lewis (T) RL Rob Lewis

SJ Sarah Jenkins JB John Bustin GW George Wolfenden

MC Mike Cancedda PW Peter W VE Val Edwards (M)

AB Agnes Barstow

Cllrs NM Neil Murray LP Lucinda Preston PC Mark Wrigley (university)

CCF Carholme Community Forum CAC Commons Advisory Committee

SC Simon Colburn L City Asst Dir Health and Env Svcs PPASB Public Protection and Ant-social Behaviour Team National Organisation of Residents' Associations NORA

1. Welcome

JA welcomed residents and introduced from Lincoln University Jacqueline Drury (Director of Student Services) and Judith Carey (Director of Student Affairs); from LU Student Union, Hannah Coleman (Group Deputy CEO) and Zuzanna Romanska (Wellbeing and Community); from Lincoln CC Simon Colburn, (Lincoln City Asst. Dir. Health and Env. Svcs) and a member of the PPASB team, Ben Jackson.

Councillors Neil Murray, Lucinda Preston and Emma Wood were present

2. University Staff

Jacqueline outlined examples of **Proactive** and **Reactive** work done with students.

During **Welcome week** there are typically sessions on safety, alcohol, drugs, wellbeing, sexual health, violence.

New students have access to mentoring students.

2nd and 3rd year students have access to community living sessions and there are leaflet drops around living in the community, bins etc.

The University is still working closely with the police and the Council's PPASB team. PC Wrigley is a campus-based police officer who is funded by the university. He offers mediation and advises on crime and personal safety.

A new recycling and donation initiative has had a good response. Partners are British Heart Foundation with donation receptacles placed on campus.

£47,000 has been raised from donations on campus and a further £12,500 from donations in private accommodation. 7 tonnes of furniture had been recycled from the Riseholme campus.

BHF run a national scheme with universities so have the infrastructure in place.

From the floor bins are still an issue in the West End.

First year student undergraduate numbers remain fairly stable at around 4,000. Postgraduate numbers are up about 20% at around 2,500.

3. Student Union Community Involvement

Hannah and Zuzanna spoke about how the Students' Union encourages students to live in and contribute to the resident community. Students have been involved in community projects such as river and litter clearing and volunteering in care homes. The SU runs wellbeing, cost of living and sports sessions.

Chair Jayne Arnold suggested that there be a longer notice period given for a joint student/resident litter-pick. There is a need for more or bigger street bins. Cllr LP said that this is in hand.

JA asked if landlords can be required to check on whether students are managing their household bins correctly. Zuzanna The SU can press for enforcement by landlords. Accredited landlords should be enforcing.

There was a discussion about the behaviour of young people (students and others) on West Common especially with regard to treatment of horses and misuse of barbecues. JA The size, number and frequency of emptying of bins on the common is inadequate. Recycling bins should be provided.

4. Simon Colburn and Ben Jackson from Lincoln CC

PPASB section in the Council is involved with public protection, anti-social behaviour (on the street, leaving licenced premises), domestic abuse, HMOs and the licencing thereof.

There is liaison with the SU with reference to student behaviour and community safety. Of the approximately 4000 complaints received annually, approximately 25% are about noise and 50% environmental issues.

Bins on streets procedure has recently been reviewed and is based on best practice across the country.

Simon Colburn regretted that the number of PCSOs had been reduced. The ASB team's full-time PC post has been deleted. Simon and Ben are meeting with Community Policing to plug the gap.

Questions from the floor

- RL Bins on paths the procedure is not robust enough. Ben referred to recent review and said 33 addresses have been dealt with and notices issued.
 - Simon is working through how PPASB can give better feedback. There is a tiered approach with a warning first then a Fixed Penalty Notice and a Community Protection Notice on the landlord.
 - Cllr LP asked if elected members could be informed when action is being taken as a result of a complaint.
- John asked if there is an out-of-hours PPASB resource and stressed that not all ASB issues involve students. Response ... there is work with the Youth Offending Team but essentially there is reliance on police and provision has been decimated. PPASB can go out of hours if necessary but not a 24-hour service. John felt that student behaviour has improved.
- RL Household trash and furniture is left in front gardens including 2 settees reported. Ben to come back to RL on it. Simon and Ben to walk Richmond Road the following day.
- RL supermarket trolleys. Cllr LP to pick up with Steve Bird (Lincoln CC Asst Dir for Communities and Street Scene).
- JA read out statement from Insp Stephen Parker: WERA can liaise with Inspector Stephen Parker from the Community Policing team for the City Centre and Carholme, who can be contacted by emailing:
 - lincolncentral@lincs.police.uk
- Cllr LP outlined her roles on the Commons Advisory Panel and Carholme Advisory Panel. Bins and dog mess are current issues. Stickers are being posted.
- Cllr NM Parking is an ongoing problem in the area and was exacerbated by recent City Fibre works. He gave forewarning of the resurfacing of Carholme Road to commence in March 2024.
- JA Comments submitted via WERA facebook page: There is a problem with parking near school and with crossing markings.
- Audience members also raised issues on:
 - ✓ the enforcement of the Conservation Area. Cllr LP has on the agenda City Council matter
 - ✓ uneven footpaths (exacerbated by City Fibre works)
 - √ drainage issues especially on Carholme Road
 - ✓ electric vehicle charging (now legal to run properly armoured cable across the footpath).

Meeting Closed approx. 21.30